

**SAFE MOVE CUSTOMER CREDIT ACCOUNT FACILITY
TERMS AND CONDITIONS
("The Conditions")**

1. Definitions

- "Safemove"** means Yorkshire Water Services Limited t/a Safemove whose registered office is at Western House Halifax Road Bradford BD6 2SZ
- "the Customer"** means the Company, person or firm which has a Customer Account with Safemove and has agreed to purchase Services from Safemove in accordance with these terms and conditions.
- "Customer Account"** means the monthly credit account facility provided to the Customer by Safemove created in accordance with clause 3.1 below
- "the Services"** means the provision of any reports, data, information and other services

2. Status of Terms and Conditions

- 2.1 These terms and conditions are supplemental to the standard product terms and conditions..
- 2.2 The payment for the supply of the Services by the Customer shall be subject to these terms and conditions which shall supersede any other conditions in any document or other communication used or issued in relation to any Services.

3. Opening a Customer Account

- 3.1 The Customer will supply to Safemove a signed and completed Customer Account registration form as provided by Safemove and / or provide all details requested during the internet application procedure and a signed copy of these terms and conditions.
- 3.2 Customer Accounts will only be granted on receipt of satisfactory references.
- 3.3 Customer Accounts will not be available until Safemove sends you confirmation in writing or by email.
- 3.4 The granting of an account is at the entire discretion of Safemove and Safemove reserves the right to impose a credit limit on Customer Accounts.
- 3.5 Safemove reserves the right to withdraw credit facilities if the Customer Account becomes overdue or the monthly credit limit is exceeded.

4. Payment & Failure to Pay

- 4.1 A monthly invoice will be sent to the Customer with details of all reports dispatched in the previous calendar month and will show the total amount outstanding and now due.
- 4.2 The Customer will settle its account with Safemove by paying the amount stated as due in the invoice within 21 days of the date of the invoice.
- 4.3 In the event that the Customer does not settle its outstanding account in accordance with clause 4.2 or clause 5.3 then Safemove will be entitled to charge interest on the amount outstanding at 3% above the base rate from time to time of the Bank of England and/or at its discretion withdraw the monthly credit account facility.
- 4.4 No waiver of Safemove of its rights under Clause 4.3 is a permanent variation of these terms and conditions and shall not be treated as such.

5. Closing a Customer Account

- 5.1 The Customer may close the Customer Account at any time by notice in writing to Safemove.
- 5.2 Safemove may withdraw the Customer Account facility immediately in accordance with clause 4.3 or in any event by 28 days prior notice to the Customer.
- 5.3 On termination of the Customer Account howsoever arising Safemove will produce a final statement and invoice. All outstanding balances due on the final invoice must be paid within 21 days.
- 5.4 If the Customer Account is not used for 6 months the credit facilities may be terminated.
- 5.5 Safemove reserves the right to close the Customer Account at any time by 28 days notice in writing.

6. Variation of Terms

- 6.1 Safemove has the right to change any of these terms and conditions on giving not less than 28 days notice to the Customer.
- 6.2 No variation to these terms and conditions is effective unless and until Safemove expressly agrees in writing.
- 6.3 Services are subject to VAT at the standard rate. If there is any change in legislation, alterations will be made in accordance with such changes. Safemove's VAT registration number is 500555780.

7. Notices

- 7.1 Notices to be given by the Customer to Safemove in accordance with these terms and conditions should be made in writing to: Safemove Western House Halifax Road Bradford BD6 2SZ
- 7.2 Notices to be given by Safemove to the Customer in accordance with these terms and conditions will be made in writing to the address notified by the Customer in accordance with clause 3.1.
- 7.3 A notice sent by first class post in accordance with this clause is deemed to have been received 48 hours after posting.

8. Law & Jurisdiction

- 8.1 These Terms and Conditions are subject to the laws of England and the exclusive jurisdiction of the English Courts.